**PPG Meeting Minutes 18th March, 2019**

**Present: WY, FB, GJ, AS, IS, PM-B, SR, KR, SG**

Sanjoy Ghosh – the new patient services manager was introduced to the group, his role will focus on management of the receptionists and customer service.

1. **VM Update**

FB fed back the CCG are still committed to developing a Health and Wellbeing hub. Kate Brady who had been out to the PPG previously, has also had recent conversations with Cadogan estates the landlord of VM, which had been positive. They are now exploring timescales of how quickly they could move us into VM. Next meeting we hope to have further information the timescales, and how engagement will progress.

The Earls Court Health and Wellbeing Centre’s contract has been handed back to the CCG, so we discussed whether the building would be a suitable option for Redcliffe to move to. The list size there is currently 6,000 patients. It was thought by the group that the building would be too small, and the practice wouldn’t have the opportunities to develop the integrated working, which is the vision for VM.

1. **CQC Update**

The practice had achieved good in in all domains and outstanding for the well led and mental health areas. Overall the practice felt it was a positive experience, and were happy with the outcome. WY and FB thanked SR and IS for coming in to speak to the inspector.

GJ asked whether the outstanding rating in mental health would lead to more patients looking to register with the practice. This is something we will keep an eye on, as we are also doing some work on patient registrations out of the practice area.

1. **MCMW Coffee Afternoon**

SR fed back on the coffee afternoon run by MCMW. We invited patients who used the service and there were around 40 patients who came, only two were men. The patients worked in small groups and were asked to think about what self-care meant to them. Steven Irons the Senior case manager did a presentation on what the service offered and Dr Butler also gave a quick presentation. Yoga for Health came later in the afternoon and did some chair based yoga, which was well received. Overall the feedback was very positive, and the patients looked forward to other events in the future. As only men came to the event I was discussed whether to offer men health specific event in the future? IS also came to the event and wondered whether we could record it for patients who couldn’t attend. KR also expressed an interest in helping out at the next event.

1. **NHS Choices Feedback**

We ran out of time, but WY briefly mentioned whether patients had heard about it, and most had not. WY handed out a few flyers for patients to look at how to get to the website, and will put it on the agenda for the next meeting.

Date of next meeting 13th May at 6pm.