**PPG Meeting Minutes 14th January, 2019**

**Present: Kate Brady (WLCCG), Fiona Butler (FB), Warwick Young (WY), Diane Goldberg (DG), Philip Kane (PK), Arthur Steele (AS), Ian Skeffington (IS), Sonia Richardson (SR), George Jasieniecki (JG)**

1. **VM Update from West London CCG (Kate Brady –Estate Projects Consultant)**

Kate gave an overview of progress with the move to Violet Melchett. She explained that it had been slow by Cadogen Estates who own the building, who lease it to other public sector organisations; this lease had expired last year. She explained there were further complications with the fact that the Local Authority held the head lease. She reassured the group that Cadogan Estates are committed to providing health at Violet Melchett, but had no received any income from the building to date, and are now looking to earn money from rent in the future. The CCG are in discussion regarding the future rent.

Cadogan estates want to develop the site for both additional residential space as well as health provision. Kate explained the CCG had very limited contact with them to date, not for lack of trying, and they have been meeting fortnightly since Autumn 2018. She said that their plans are still uncertain with the development of the site, but assured the group that the CCG fully support the practice in their vision for an integrated hub. The group asked about a plan B given the delays at Violet Melchett. Kate said that the CCG are currently looking at other options. GJ mentioned the Earls Court Exhibition Centre development; however it wasn’t in WLCCG catchment area for patients. It was also questioned how committed Cadogen were to providing health at Violet Melchett, but again KB reassured the group that they had written to the CCG to confirm their intentions to provide health. GJ raised that transport was very difficult to VM from Earls Court, and it would be two buses then a walk. Kate acknowledged the challenges around transport and had started speaking to TFL around transport.

1. **CQC Inspection – practice and patient Feedback**

SR and IS were interviewed by the lead CQC inspector during a routine CQC inspection on the 8Th January, 2019. They discussed the potential move to Violet Melchett and the way the practice had dealt with patient feedback regarding the move. The inspector was also very interested in the My Care My Way service and the practice pharmacist role. She also highlighted that the practice benefitted from having 3 longstanding GPs, which provide great continuity of care for patients.

WY fed back to the group that the inspection was a very positive experience, and the initial feedback from the inspector was good. The next step is the practice will receive a draft report to comment on the accuracy of the findings, and then the final report will be published.

1. **MCMW Coffee Afternoon**

The practice in conjunction with the MCMW is organising a coffee afternoon on the 30th January 1-4pm for patients 65 and over.SR had already been inputting into the organisation of the event, and asked if any of the members who would like to help out. The general aim of the event was to highlight the MCMW service and self-care for patients, but provide a forum for patients to meet up and share their experiences.